

**PERSONAL & BILLING INFORMATION**

**PATIENT INFORMATION**

Name: \_\_\_\_\_ Birthdate: \_\_\_\_\_ Age: \_\_\_\_\_  
 Preferred Name: \_\_\_\_\_ Personal Pronouns:  She/Her  He/Him  They/Them  Other: \_\_\_\_\_  
 Address/City/State/Zip: \_\_\_\_\_  
 Phone - Primary: \_\_\_\_\_  Cell  Landline May we leave messages for you there?  yes  no  
 Phone - Work: \_\_\_\_\_ May we leave messages for you there?  yes  no  
 Phone - Alternate: \_\_\_\_\_  Cell  Landline May we leave messages for you there?  yes  no  
 E-mail: \_\_\_\_\_  Private  Shared May we email you about appointments?  yes  no  
 SSN: \_\_\_\_\_ Employer or School: \_\_\_\_\_ Position or Grade: \_\_\_\_\_  
 Marital Status:  single  married  widowed  significant other  divorced  legally separated  domestic partner  
 Who referred you to our office? \_\_\_\_\_

**Emergency Contact Name:** \_\_\_\_\_ **Relationship:** \_\_\_\_\_  
 Primary Phone: \_\_\_\_\_  Cell  Landline Alt Phone: \_\_\_\_\_  Cell  Landline  Work  
**PCP/Primary Care Provider Name:** \_\_\_\_\_ **City:** \_\_\_\_\_ **Phone:** \_\_\_\_\_

**FINANCIAL RESPONSIBLE PARTY INFORMATION**

Same as above or (name): \_\_\_\_\_ **Relationship to Patient:** \_\_\_\_\_  
 Resp. Party Full Address:  Same as above, or: \_\_\_\_\_  
 Responsible Party Birthdate: \_\_\_\_\_ Social Security Number: \_\_\_\_\_  
 Primary Phone: \_\_\_\_\_  Cell  Landline Alt Phone: \_\_\_\_\_  Cell  Landline  Work  
 Employer: \_\_\_\_\_ Position: \_\_\_\_\_

**INSURANCE INFORMATION** *We will need to copy your insurance card(s). Be sure to know your insurance coverage!*

I. Insurance Company: \_\_\_\_\_  
 Subscriber/Policy Holder: \_\_\_\_\_ Birthdate: \_\_\_\_\_ SSN: \_\_\_\_\_  
 Ins ID #: \_\_\_\_\_ Group #: \_\_\_\_\_ Subscriber Employer: \_\_\_\_\_  
 \*Co-pay: \$ \_\_\_\_\_ \*Deductible total: \$ \_\_\_\_\_ \*Deductible met: \$ \_\_\_\_\_ **\*Call your insurance to avoid surprises.\***

II. Insurance Company: \_\_\_\_\_  
 Subscriber/Policy Holder: \_\_\_\_\_ Birthdate: \_\_\_\_\_ SSN: \_\_\_\_\_  
 Ins ID #: \_\_\_\_\_ Group #: \_\_\_\_\_ Subscriber Employer: \_\_\_\_\_  
 \*Co-pay: \$ \_\_\_\_\_ \*Deductible total: \$ \_\_\_\_\_ \*Deductible met: \$ \_\_\_\_\_ **\*Call your insurance to avoid surprises.\***

I certify that the insurance coverage (includes Employee Assistance Program) described above is valid for the above-named patient and I assign all insurance benefits directly to my provider for services rendered if applicable. I accept financial responsibility for all charges whether self-pay or payable by insurance, including those denied by insurance for lack of coverage or other ineligibility. I understand that insurance coverage decisions are made by the insurer and not the provider. I authorize the release of information necessary to any party to secure payment for services provided and the use of this authorization & signature on claims for insurance or EAP payment. I certify that I am legally authorized to make this agreement on behalf of the patient named above and the responsible party named above.

I understand my responsibility to provide timely information about insurance coverage & changes in coverage & understand the provider cannot know what I do not provide. Co-payments are due at the time of service. There is a charge for a missed appointments & one cancelled with less than 24-hours notice that is not covered by insurance. A rebilling charge is added to unpaid balances after 60 days. The cost of collections efforts (if any) will be added to the total balance due that is not payable by insurance.

\_\_\_\_\_  
 Signature of Adult Patient or Guardian Date Signed

CONSENT FOR TREATMENT AND OFFICE POLICY

Patient Name: \_\_\_\_\_

Related to psychological services provided by (check only one):

- Brithany Pawloski, PsyD, bhp@nwopsych.com
Karen Robie, PhD, kjr@robiepsych.com
Clinician (name): \_\_\_\_\_

CONSENT FOR PSYCHOLOGICAL SERVICES

Psychologists (clinicians) provide services relating to mental health and mental and emotional disorders, including evaluation, assessment, diagnosis, psychotherapy, and testing. They might also make referrals or consult with other service providers (with your permission). All services involve finding out about the patient's thoughts, feelings, and behaviors to help the patient resolve problems or concerns.

Evaluations help identify the nature of psychological or emotional problems or concerns. Psychotherapy is used to help the patient identify and work through past or present situations that cause concern. Many different techniques can be utilized to help the patient reach goals, including dialogue, interpretation, cognitive reframing and restructuring, journaling, self-exploration, behavioral modification, and catharsis.

Risks of psychological services may include experiencing uncomfortable feelings like guilt, anxiety, sadness, anger, and frustration. It may mean talking about painful events from your life. Potential benefits of psychological services and psychotherapy include improved self-satisfaction, improved mood, increased autonomy, empowerment, decreased stress and distress, improved relationships, improved day-to-day functioning and resolution of specific problems.

All findings and recommendations made because of an evaluation will be based on the evaluation alone. The outcome of an evaluation cannot be determined in advance and is not guaranteed. The clinician will never agree to render specific findings or make specific recommendations as a condition of the patient's participation or for any other reason. The results of psychological treatment cannot be guaranteed, but the likelihood of a positive outcome is enhanced by the patient's active participation.

All services provided are voluntary. While the patient may end treatment at any time, planned transitions when discontinuing therapy are thought to be in the patient's best interest. The patient has the right to refuse any suggestion made by the clinician at any time without being penalized in any way.

Initial to verify you understand & agree to the above: \_\_\_\_\_

OFFICE POLICY

I. Confidentiality: Information revealed by a patient to a psychologist (clinician) during a professional relationship is confidential and privileged. The privilege is intended to protect the interests of the patient by encouraging free disclosure to the clinician and by preventing disclosure (by the clinician) to others. The patient, rather than the clinician, holds and may assert the privilege. Clinicians have a primary responsibility to protect the patient's right to confidentiality in accordance with law and professional standards of practice.

With few exceptions, confidential information may be disclosed only with informed written consent of the patient, or another person legally authorized to give consent on behalf of the patient. Confidential information may be disclosed without written consent: 1) to protect against clear, substantial risk of imminent serious harm being inflicted by the patient on him or herself or another person; 2) to comply with a court order; 3) to comply with regulatory mandates to report actual or suspected abuse/neglect of a child/vulnerable adult; and 4) to get medical care in a medical emergency while at the psychologist's office.

When it is necessary to disclose confidential information to respond to a specific situation, it will be only to appropriate authorities, a potential victim, professional/healthcare workers, and/or your family.

To protect privacy & confidentiality, the clinician will not engage in or respond to any social media with anyone who is or has been a patient.

II. Fees, Billing and Payments: Standard service charges are: evaluation: \$250; therapy < 38 min: \$145; therapy 38-52 min: \$175; therapy >= 53 min: \$200; family therapy per hour: \$180; testing, per hour: \$210; and \$175 per hour for other services such as filling out disability forms, record review, report writing and consultation. Telephone calls and other communication between appointments (other than for scheduling) are charged at \$175 per hour and cannot be billed to insurance. Extended evaluations, extended therapy and crisis sessions are subject to additional charge. Copies of records are charged in accordance with Ohio law.

The patient/responsible party is responsible for deductibles and co-payments, and ALL permitted charges not covered by insurance, if applicable. The co-pay is due at the time of service. Any balance unpaid after 60 days is subject to a \$14 per month rebilling charge. Please talk with us to work out alternative arrangements for payment if you have difficulty remaining current. If you do not pay your bill, services may be put on hold so you can catch up.

Collections and/or legal action will be used if your account is more than 60 days in arrears unless suitable arrangements for payment are made and honored. The costs of collection by the agency/attorney, filing the claim, or bringing the proceeding will be added to the balance due. Collection charges are typically based on a percentage of the balance and may equal 50% of the unpaid balance or more.

Insurance is billed monthly. Regular statements include all outstanding charges, including those billed to but not yet paid by insurance. If you use insurance to cover the costs of psychological services that means you give permission for the insurance company, or their representative, to access clinical information about you. If you self-pay, your information is private except as outline herein.

Please inform us immediately of any change in insurance coverage or eligibility. Lack of information does not change strict insurer timelines for claim submission. You must provide all documentation necessary to enable payment by insurance to avoid responsibility for all fees.

Initial to verify you understand & agree to the above: \_\_\_\_\_

III. Cancellations and No-Shows: When you schedule an appointment, time is specifically reserved for you. Twenty-four hours notice is required for all appointment cancellations. Rescheduling in the same week is not guaranteed. You will be charged \$85 for appointments cancelled with less than 24-hours notice and/or for failure to show for an appointment.

If you need to reschedule or cancel an appointment, you may do so by telephone (419-537-0900) or by email to office@nwopsych.com (please do not send private healthcare information by standard email). Do not send email if you do not want an email reply.

You may leave a voice mail 24-hours per day, 7 days a week. All messages are date and time stamped to keep track of cancellations. Under rare circumstances, such as extreme weather conditions or an emergency hospitalization, a late cancellation fee may be adjusted at the discretion of the clinician. No show fees are never waived.

Please address any questions you may have about consent for treatment & office policy before you sign. Your signature signifies that you 1) consent to psychological treatment, 2) agree to the office policies as outlined above, and 3) understand that the "Notice of Psychologists' Policies and Practices to Protect the Privacy of Your Health Information" is available online at www.nwopsych.com and is posted in the office.

Signature of Adult Patient Date Signed

Guardian/Authorized Representative's Signature Date Signed

**PERSONAL HISTORY**

Name: \_\_\_\_\_ Birthdate: \_\_\_\_\_ Age: \_\_\_\_\_

Highest educational level **finished**:  1-6  7-8  9  10  11  12  HS Grad  GED  College: \_\_\_\_\_

**PROBLEM LIST** - Check any that are a problem for you **NOW**

|                              |                               |                               |                              |
|------------------------------|-------------------------------|-------------------------------|------------------------------|
| Abuse of a child             | Grief, loss, or bereavement   | Low energy, tired, or fatigue | Mania or hypomania           |
| Abuse of an adult            | Panic attacks                 | Sexual behavior or problem    | Suicidal thoughts            |
| Anger or temper control      | Depression                    | Gender identity concern       | Intentional self-injury      |
| Criminal behavior or legal   | Hopeless or helpless feelings | Eating problem                | Sexual abuse/assault/rape    |
| Poor impulse control         | Loneliness                    | Intentional vomiting          | Domestic violence            |
| Negative or irritability     | Social isolation              | Weight gain or loss           | Violence or violent behavior |
| Lying, sneaking, or cheating | Self-esteem problems          | Excessive exercise            | Alcohol and/or drug abuse    |
| Anxiety and worry            | ADD/ADHD                      | Sleep                         | School problem               |
| Extreme fears                | Concentration problem         | Family problem                | Job or employment problem    |
| Stress                       | Memory problem                | Marital/partner problem       | Suspiciousness/paranoia      |
| Compulsive behaviors         | Mood swings or moodiness      | Divorce or separation         | Hallucinations               |
| Obsessive thoughts           | Too much energy or hyper      | Social/relationship problem   | Concerns about health        |

**PERSONAL MEDICAL HISTORY** -check all that apply to you. **N=NOW P=PAST**

|                            |                          |                               |                           |
|----------------------------|--------------------------|-------------------------------|---------------------------|
| Epilepsy or seizure        | Kidney problem           | Joint or bone problem         | Vision or hearing problem |
| Head or brain injury       | Thyroid problem          | Arthritis or gout             | Hormonal concern or PMS   |
| Neurological problem       | Liver problem            | Fibromyalgia                  | Reproductive problem      |
| Headache or migraine       | Diabetes                 | Myalgia encephalomyelitis/CFS | STD or HIV/AIDS           |
| Stroke or TIA              | Pancreatitis             | Auto-immune disorder          | Mental illness            |
| Lung or pulmonary disease  | Stomach or bowel problem | Chronic pain                  | Intentional self-injury   |
| Asthma                     | Urinary problem          | Cancer                        | Suicide attempt           |
| High or low blood pressure | Blood-related problem    | Sleep apnea                   | Learning disability       |
| Heart trouble              | Skin problem             | Dental problem                | Developmental disability  |

Serious accidents, hospital stays, operations & other health or medical problems or disabilities: \_\_\_\_\_

If applicable to your visit, your height: \_\_\_\_\_ Weight: \_\_\_\_\_

**MEDICATIONS** (include prescription, over-the-counter, borrowed, and herbal preparations):

| Medication Name | Dose & Frequency | What do you take this medication for? |
|-----------------|------------------|---------------------------------------|
|                 |                  |                                       |
|                 |                  |                                       |
|                 |                  |                                       |
|                 |                  |                                       |
|                 |                  |                                       |

Medication changes over the **past six months**?  None, or: \_\_\_\_\_

OTHER than PCP, current physicians/specialists and their city:  None, or \_\_\_\_\_

Date of last PCP visit: \_\_\_\_\_ # of physician visits in last 18 months: \_\_\_\_\_

Patient Name: \_\_\_\_\_

Drug Allergies:  No known drug allergies, or: \_\_\_\_\_

Cigarette/tobacco use (over last year):  None, or: \_\_\_\_\_

Caffeine use (present):  None, or \_\_\_\_\_

Alcohol, cannabis, or other drug use (over last three years):  None, or: \_\_\_\_\_

Military service:  None, or: \_\_\_\_\_ Type of Discharge: \_\_\_\_\_

Legal history (pending and past, include bankruptcy):  None, or: \_\_\_\_\_

History of traumas (as you define it), abuse, or domestic violence:  None, or: \_\_\_\_\_

**MENTAL HEALTH, PSYCHOLOGICAL, OR PSYCHIATRIC TREATMENT HISTORY** - list all prior treatment & support groups (NAMI, etc.):  None, or

| Treatment Provider | Start & End Dates | Reason for Treatment | Treatment Outcome |
|--------------------|-------------------|----------------------|-------------------|
|                    |                   |                      |                   |
|                    |                   |                      |                   |
|                    |                   |                      |                   |
|                    |                   |                      |                   |

**ALCOHOL OR DRUG ABUSE TREATMENT HISTORY** - list all prior treatment & support groups (AA, NA, etc.)  None, or

| Treatment Provider | Start & End Dates | Reason for Treatment | Treatment Outcome |
|--------------------|-------------------|----------------------|-------------------|
|                    |                   |                      |                   |
|                    |                   |                      |                   |
|                    |                   |                      |                   |
|                    |                   |                      |                   |

**FAMILY HISTORY** - check all that apply

|                          |                             |                          |              |                          |                          |                          |                           |
|--------------------------|-----------------------------|--------------------------|--------------|--------------------------|--------------------------|--------------------------|---------------------------|
| <input type="checkbox"/> | Neurological/brain problems | <input type="checkbox"/> | Cancer       | <input type="checkbox"/> | Dementia/Alzheimer       | <input type="checkbox"/> | Mood swings               |
| <input type="checkbox"/> | Heart disease               | <input type="checkbox"/> | Diabetes     | <input type="checkbox"/> | Learning disability      | <input type="checkbox"/> | Depression                |
| <input type="checkbox"/> | Thyroid disease             | <input type="checkbox"/> | Fibromyalgia | <input type="checkbox"/> | Developmental disability | <input type="checkbox"/> | Suicide gestures/attempts |
| <input type="checkbox"/> | Liver disease               | <input type="checkbox"/> | Chronic pain | <input type="checkbox"/> | Anxiety                  | <input type="checkbox"/> | Alcoholism/drug abuse     |
| <input type="checkbox"/> | Pancreatitis                | <input type="checkbox"/> | Disability   | <input type="checkbox"/> | Anger control problems   | <input type="checkbox"/> | Mental illness            |
| <input type="checkbox"/> | Other:                      | <input type="checkbox"/> |              | <input type="checkbox"/> | Other:                   | <input type="checkbox"/> |                           |

Anything else you would like to add:

\_\_\_\_\_  
 \_\_\_\_\_

\_\_\_\_\_  
 Signature of Patient or Guardian

\_\_\_\_\_  
 Date Signed

Patient Name: \_\_\_\_\_

**ALCOHOL & DRUG USE SCREENING**

| <i>Over the last 3 years....</i>  | Yes | No |
|---|-----|----|
| Could you stop drinking alcohol (beer, wine, liquor, etc.) without a struggle after 1 or 2 drinks <u>every time</u> ?                                   |     |    |
| Have you been unable to remember what happened while you were drinking or had a blackout?   |     |    |
| Has alcohol or drug use caused a problem between you and a family member or friend or caused trouble at home, school, or work?                          |     |    |
| Have you been sick, gotten sick, had shakes, or DTs (delirium tremens) when you stopped drinking, after drinking a lot, or when a drug was wearing off? |     |    |
| Have you had medical problems (such as memory loss, hepatitis, seizures, bleeding) because of alcohol or drug use?                                      |     |    |
| Have you used drugs or medications that were prescribed for someone else (except those you can buy in a drug store)?                                    |     |    |
| Have you used your medicine in a way that differs from how your doctor told you to take it?   |     |    |
| Have you done things you would not normally do or done illegal things while using alcohol or a drug?  |     |    |
| Have you failed a urinary drug screen or refused to take a urinary drug screen for any reason?  |     |    |
| Have you had an addiction to gambling, sex, spending or anything else?  |     |    |

**MOOD & ANXIETY SCREENING**

| <i>Over the last 2 weeks how often have you....</i>   | Not at all | Several days | More than half the days | Nearly every day |
|---|------------|--------------|-------------------------|------------------|
| Have you been bothered by little interest or pleasure in doing things?  |            |              |                         |                  |
| Have you been bothered by feeling down, depressed, or hopeless?   |            |              |                         |                  |
| Have you been bothered by trouble falling or staying asleep, or sleeping too much?  |            |              |                         |                  |
| Have you been bothered by feeling tired or having little energy?  |            |              |                         |                  |
| Have you been bothered by poor appetite or overeating?  |            |              |                         |                  |
| Have you been bothered by feeling bad about yourself — or that you are a failure or have let yourself or your family down?  |            |              |                         |                  |
| Have you been bothered by trouble concentrating on things, such as reading the newspaper or watching television?  |            |              |                         |                  |
| Have you been bothered by moving or speaking so slowly that other people could have noticed? Or the opposite — being so fidgety or restless that you have been moving around a lot more than usual? |            |              |                         |                  |
| Have you been bothered by thoughts that you would be better off dead, or of hurting yourself in some way?   |            |              |                         |                  |
| Have you been bothered by feeling nervous, anxious, or on edge?   |            |              |                         |                  |
| Have you been bothered by not being able to stop or control worrying?   |            |              |                         |                  |
| Have you been bothered by worrying too much about different things?   |            |              |                         |                  |
| Have you been bothered by trouble relaxing?   |            |              |                         |                  |
| Have you been bothered by being so restless that it's hard to sit still?  |            |              |                         |                  |
| Have you been bothered by becoming easily annoyed or irritable?   |            |              |                         |                  |
| Have you been bothered by feeling afraid as if something awful might happen?  |            |              |                         |                  |

This paperwork was completed independently by the patient named.

This paperwork was completed with help from: \_\_\_\_\_

\_\_\_\_\_  
Signature of Patient or Guardian

\_\_\_\_\_  
Date Signed

Complete this form to allow the exchange of clinical information for coordination of care by your clinician here and your primary care provider.

**AUTHORIZATION FOR EXCHANGE OF INFORMATION**

Patient Name: \_\_\_\_\_

Birthdate: \_\_\_\_\_ SSN (Last 4): \_\_\_\_\_

The above-named individual, or the legal representative for the above-named individual, gives permission to (check all that apply):

Karen Robie, PhD, 4930 N Holland Sylvania Road, Suite B, Sylvania, OH 43560; [kjr@robiepsych.com](mailto:kjr@robiepsych.com)

Brithany Pawloski, PsyD, 4930 N Holland Sylvania Road, Suite B, Sylvania, OH 43560; [bhp@nwopsych.com](mailto:bhp@nwopsych.com)

Clinician (name): \_\_\_\_\_ E-mail: \_\_\_\_\_  
4930 N Holland Sylvania, Suite B, Sylvania, OH 43560

to release and receive confidential information contained in psychological, psychotherapy, clinical, medical, hospital, educational or related records which may include information about a) medical and health status, b) protected alcohol and drug abuse treatment, c) mental health treatment, d) communicable diseases and infections such as AIDS, HIV, or ARC diagnosis and treatment, and e) physical or sexual abuse, if any, of the patient named above to/with:

Primary Care Provider/Physician: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Approximate date(s) of treatment/services: **All, unless specified here:** \_\_\_\_\_

Specific information authorized:

- 1. **Diagnostic Summary/Evaluation Results**
- 2. **Treatment Plan, Course & Progress**
- 3. **Medical History/Physical Exam**
- 4. **Medications Prescribed & Med History**

Specific information to be EXCLUDED: **None, unless specified here:** \_\_\_\_\_

Purpose and need for information release/exchange: **Coordination of Care**

This authorization will be continuous for the duration of treatment with patient’s clinician at NorthWest Ohio Psychological Services, LLP unless revoked in writing to the releasing entity or the patient’s clinician at NorthWest Ohio Psychological Services, LLP. Revocation may occur at any time except to the extent that action has already been taken in reliance on it. Information provided under the terms of this authorization may be discussed with the patient named above and will otherwise be held as confidential. Information disclosed will not be re-released without written authorization; we ask the same courtesy of the receiving entity but cannot assure it and released information may no longer be protected by HIPAA privacy rules. No health care provider may condition treatment, payment, enrollment, or eligibility for benefits on signing this authorization.

\_\_\_\_\_  
Signature of Adult Patient

\_\_\_\_\_  
Date Signed

\_\_\_\_\_  
Authorized Representative’s Signature

\_\_\_\_\_  
Basis of Authorization to Sign

\_\_\_\_\_  
Date Signed

\_\_\_\_\_  
Witness Signature, if needed

\_\_\_\_\_  
Date Signed

CONSENT FOR TREATMENT AND OFFICE POLICY

Related to psychological services provided by (check only one):

Brithany Pawloski, PsyD, [bhp@nwopsych.com](mailto:bhp@nwopsych.com)

Karen Robie, PhD, [kir@robiepsych.com](mailto:kir@robiepsych.com)

Clinician (name): \_\_\_\_\_

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THIS IS YOUR COPY TO KEEP

Signature of Adult Patient

Date Signed

THIS IS YOUR COPY TO KEEP

Guardian/Authorized Representative’s Signature

Date Signed